

## Profile

Avani RTech Solutions Pvt Ltd is an ISO 9001:2008 CERTIFIED company providing technology and management services built on four basic fundamentals quality, performance, Innovation, and partnership.

# Our Four Basic Fundamentals

## “Quality - Performance - Innovation - Partnership”

Avani offers services with a partner centric approach to integrate with customer business, culture and people leading to quality of service in India and abroad. We provide services in KPO, BPO, Engineering Management Consultancy and Services. Our stringent quality standard ensures to develop solutions that give your business the edge over your competitors and makes sure that we deliver maximum targeted result.

### ABOUT US:

The company was founded by certified IT professionals with international credentials and with a strong technical team to provide quality services. This team consists of professionals who have significant experience of designing, developing and managing projects, both in India and abroad.

Vision	Mission	Services
To build a global enterprise or all our stakeholders, to give millions of young professionals the power to shape their destiny and to realize their full potential.	To shape Avani as a pioneer in providing KPO Solutions, BPO, Engineering Management Services and Consultancy.	Our partner-centric approach helps us to integrate with the customer business, culture, people leads to quality of service

Our partner-centric approach helps us to integrate with the customer business, culture, people leads to quality of service.

- **Software Development**
- **Engineering Management Consultancy & Services**
- **BPO Services**
- **Training and Consulting**

## SOFTWARE DEVELOPMENT

Avani has the extensive expertise, experience and resources to develop software applications that best suit your needs, budget, schedule and existing infrastructure. We strive to focus on the customer and deliver solutions designed around their requirements.

Our Software Development team has a unique combination of Technical expertise, Functional knowledge, Result orientation and experience. Our Custom Software Development process includes Planning, Selection of Technology, GUI Design, Prototype Creation, System Implementation, Testing, Deployment and Maintenance

We also provide professionally designed websites of any size. Our experienced professionals develop an end-to-end solution for your simple to complex web sites. We have a talent pool of resources and the required business and technical expertise to develop websites of any complexity. We provide complete front-end and back-end development based on the latest technologies and industry trends with ASP.NET. Our designers are proficient in Photoshop, Flash, HTML, CSS, XHTML and Web 2.0 standards.

ASP.NET is used to create Web pages and [Web services](#) and is an integral part of Microsoft's .NET vision and is web framework for building web sites, apps and services with HTML, CSS and JavaScript. ASP.NET is a web framework for building web sites, apps and services with HTML, CSS and JavaScript.

### Look-and-Feel

With the help of modern design tools our designers create appealing, exclusive designs that highlight your uniqueness and let you stand out from the crowd. Our designs combine:

- Appealing and professional style
- Consistent overall layout
- Consistent corporate identity
- Colors compatibility
- Rational space usage Usability

Irrespective of the website's functional complexity we aim at keeping interfaces simple and easy-to-use. We pay attention to various aspects to ensure positive user experience:

- User-friendly interface
- Intuitive navigational schemes
- Task-oriented workflow
- Accessibility standards

### OUR PRODUCTS

- **uCAT** (Universal Cataloguing Tool): A powerful web based material spare parts coding, cataloguing and standardization tool which can be integrated with any ERP systems Materials Management Module.
- **[www.kalyanakalpa.com](http://www.kalyanakalpa.com)** : Source of complete information on Wedding related services

[www.avaniworld.com](http://www.avaniworld.com)

- [www.bridalkitchenette.com](http://www.bridalkitchenette.com) : Provides Indian traditional cooking methods
- [www.blousestyle.com](http://www.blousestyle.com) : Exhibits varieties of blouse designs in thousands
- [www.srisaikalpa.com](http://www.srisaikalpa.com): A devotional site for Shiridi Saibaba devotees

## ENGINEERING MANAGEMENT CONSULTANCY AND SERVICES

The engineering management consultancy can help clients streamline their Enterprise Asset Management activities. Having years of experience resources in delivering complex engineering content to clients where our expertise can take up specialized jobs and be price competitive. Our strong team possesses abundant domain knowledge and brings with us best of breed practices with expertise in Data cleansing / enrichment, Cataloguing & exposure to ERP's like SAP, Maximo and Oracle. For ready reference we have international standard Templates and reference database over 2 million+ items. We provide professional consultancy and contract services namely: **Materials Management, Asset Maintenance Management, Warehouse Management and Information Technology.**

### Materials Management

Our internal resources have decades of international exposure with Oil & Gas, Petroleum, Chemicals and Metallurgy industries covering the activities of Material Management, Equipment Register-Plant Maintenance module, Warehouse services and SAP support services.

<b>Data Cleansing, Structured Cataloguing and Coding web based tool with Shell MESC /CMT, UNSPSC, ECCMA and this can be custom designed.</b>
<b>Data Enrichment / Enhancement</b>
<b>Functional assistance to ERP implementation</b>
<b>Material Master maintenance – on line</b>
<b>Functional Support and Related Services – on / Off Site</b>

### Asset Maintenance Management - Equipment Register – PM Module

<b>Identifying functional location</b>	<b>Equipment coding</b>
<b>Identifying equipment</b>	Preparation of equipment specification
<b>Identifying assemblies</b>	Identifying bill of materials
<b>Hierarchy preparation</b>	PM maintenance procedure and Preparation of task list

## Movable asset register preparation

- Movable asset register preparation for the finance department

## Warehouse Management

Complete Operation of Warehouse	Physical verification and Reconciliation services.
Review of Warehouse Operations	Identification of Project Surplus materials

## Information Technology

- Web based software development on ASP.NET platform for any requirement for the client
- Software integration with any ERP system.

## ENGINEERING SERVICES

### Tele-Com Tower Installation & Commissioning

#### Civil Works

Design and execution of foundations and associated Civil Works, we can provide you with the necessary geotechnical report complete with boring log and recommendations to make sure you have the proper foundation design to meet your tower specifications. We have experience in installing foundations for all types of towers; we can also install foundations for shelters.

**Site Execution :** Tower Foundations, Shelter/Outdoor Cage Foundation, DG Foundation, Compound wall and Security Room.

**Tower Erection & Painting:** Tower Erection: carried out as per the specified requirement and aviation rules. Painting : carried out as per the specified requirements and aviation rules

**Electrical Works:** The electrical works are carried out of all types like Internal, External and power connections. Supply & Installation of DG sets, Shelters, Insulation Transformers, Stabilizers and Fire Alarm Panels.

**Quality Assurance:** Customer Service, being the backbone of an industry, we see to it that we value our clients and do our best to see their value being associated with us. We believe in giving our clients good value for their money with an assurance of dedicated & well-executed services. We have stage wise inspections. Our high standards eliminate the faults at every stage, so that only the best pass on to the next. We adhere to certain Quality Norms of Quality work, Good workmanship, Experienced Man Power for Quality Jobs, Inspection at every stage of work and Timely Completion of project.

## BPO SERVICES

Avani RTech Solutions operates on a multi shift basis, 24x7, state-of-the-art, multi-channel integrated call & contact center located in Chennai, India. We are a group of dedicated people who are committed to outlive customer expectations who aim to achieve excellence through dedicated teamwork to attend every contact with zeal. We take pride in our ability to deliver efficient services at affordable prices.

Avani is a leading Business Process Outsourcing company that provides turnkey BPO solutions to various business Units, Banking & Finance, Technology, Sourcing Houses etc. Avani's solutions and services are designed to provide its clients: Enhanced productivity and reduced turnaround time at lower costs the highest standards in quality and security.

Avani focus on integrated, end-to-end BPO solutions allows us to support the complete customer lifecycle in our chosen market segments. With a long list of satisfied clients, Avani is committed to guard your brand and maintain your corporate goals-offering you the best value for your outsourcing investment.

Avani Specialized in the following areas:

<b>Voice</b>	<b>Non-Voice</b>
<b>Customer care</b>	Data Entry And Processing
<b>Telemarketing</b>	Data Conversion
<b>Technical helpdesk</b>	Scanning, OCR With Editing And Indexing Services
<b>Back office operation</b>	Insurance Claim Processing
<b>Email &amp; Chat support</b>	Check Processing/ Credit Card Processing

### DATA PROCESSING/CONVERSION

This involves extracting data from printed and hand written documents using electronic system. Converting data from one format to another. E.g. PDF to Word.

**Converting data on paper into desired electronic format.** This involves manual data punching from printed and handwritten documents. It could be on web or local database. Collecting/slicing data and storing it in a predefined format {database} which can be used to produce useful reports.

**Chat & Email Support:** Providing customer support through chat AND Email. And also Non-voice support being provided using chat tools.

**Inbound/Outbound Sales** Corporate advertise their product in various mediums [print, air, internet etc]. Prospective customers respond to that advertisement and call centers try to fulfill the order Document Scanning, Document and Information Retrieval, Document Archiving, Electronic Document Management, Categorization, Full Text Indexing, Data Conversion

**DOCUMENT INDEXING SERVICES:** We provide you with the best solutions to your document management and information retrieval at a very competitive price. Our Indexing services deal with different documents like Library Book indexing, Manuals, Journals, Catalogs, Medical records, Legal document indexing etc. We adopt proven methods or process in indexing, categorization, information retrieval, archiving, and document conversion with our team of experienced professionals.

Documents are digitized and stored. However, the retrieval of documents, based upon key information, is of prime importance to complete the entire Digital Document Management Cycle. It can be in the form of images and cannot be searched in the form of keywords. Then, the big question is about information retrieval.

We have the answer. Indexing. Indexing is a technique by which vital information in these documents is captured and entered into a Document Management System or a database of any sort.

**TELEMARKETING:** Inbound/Outbound Sales, Lead Generation, Mortgage Leads, Campaign Planning, Database Cleaning, Market Research and Seminar Booking. AVANI provides telemarketing services to some of the best-known companies in the world. These companies trust AVANI telemarketing services to help them manage their most important relationships-the ones they have with their customers. Corporate advertise their product in various mediums [print, air, internet etc]. Prospective customers respond to that advertisement and call centers try to fulfill the order.

**SCANNING SERVICES:** Scanning is a process of converting documents, records or any type of paper (hard copy) into electronic format (soft copy) by utilizing the state-of-the-art scanners available with AVANI. The document (hard copy) may be of various size ranging from A8 to A0.

Constant investment in advanced systems enables us to perform image enhancements including automatic de-skewing and sizing. Our scanners are capable of scanning bitonal, color, or grayscale or a combination of these up to 1200 dpi. They also scan both sides of a sheet simultaneously. The final output of the scanned documents can be delivered through CD-ROM, DVD, FTP or hosted on the web as per the client Requirement.

AVANI has scanned CFA documents of Major Mobile Services providers covering Tamil Nadu and converted them in to digital Images. Our document conversion process is perfectly designed to provide the utmost safety in handling your original document. Our process Flow:



**QA/QC:** After the completion of the above process we send our final data to our quality control team, our QC team will check the data for final output with raw data and if any image are found not satisfying the quality, immediately those files are deleted and are sent for rescanning. Once again all the above process is done and the image are added to the file at the right place and then passed on to the Final Inspection. The final inspector check image for quality, clarity, sharpness, image sequences, appearances and pass on the final output data to the client in the required format (.PDF, .JPEG, .TIFF).

Some of our clients where we rendered our services **LCS, CAMEO, AIRCEL, 3i INFOTECH, AIRCEL, UTI, ELCOT.**

**ELCOT / Civil Supplies of Tamil Nadu Government:** Enumeration of family ration cards for entire Tamil Nadu State by converting hard to soft online for the volume of approx. 1 crore family cards.

**UTI Technology Services Limited (UTITSL),** is a Central Government organization: To capture the data of Sales application and Paid Instruments stored last 30 years by scanning and data capture process.

**Civil Supplies:** Tamil Nadu state government organization, captured data for the distribution of Mixies and Grinders to the public by the government.

## TRAINING AND CONSULTING

We specialize in providing training companies in India and Abroad, complete training solutions tailored to their needs. Training Division functions as the perfect back-up to our other divisions, feeding skilled and trained personnel not only for our own operations, but for deployment in top corporate, both in India as well as in off shore locations.

The programs are designed in a manner as to facilitate quick uptake for the learners and to acquire hands-on experience and expertise in core functional areas so as to deliver the goods immediately upon task application.

Training Courses we offer in ERP are MM, ASP.NET, SQL Training, PHP Training and SAP End-User Training.

**PMP:** Our training program is purely based on PMI's Project Management Body of Knowledge. Each knowledge area are covered by Topic Introduction, Case Study or Example, Introduction to the standard industry template(s) and Project work based on live scenarios.

**ASP.NET:** We provide class room and Real Time Practical Knowledge on ASP.NET technologies training program for student, fresher's, working professionals segment with corporate standard.

**Materials Management:** The basic objective of this course is to provide a steady stream of competent young men & women with the necessary knowledge, skills and foundations for acquiring a wide range of rewarding careers into the rapidly expanding world of Materials Management focusing on core subject of Management of Technical Specification and Standardization.

**SAP END-USER TRAINING:** Any client that is rolling out SAP should have strong end-users to process the transactions with clear understanding on the system with facilitate to the success of SAP implementation post-go-live. For this, the requirement is to train the staff in all modules profile based to the specific needs of the individual end-user. The primary aspect in our Training is to develop and update course content tailor-made to suit industry standards and expectations. In addition, the course is upgraded to cater to specific requirements of clients to suit their work place conditions.

## **Recruitment and Placement**

Avani as an IT consulting services organization based in Chennai and are in the IT consulting services industry since 2008. We have a large database of various professionals from varying disciplines under different geographical locations in India. Avani is also specialized in Organizing Campus Interviews at various Educational Institutions on all India bases depending on the requirement of our esteemed clients. We are one of the exclusive consultants to conduct campus Drives in various Educational Graduates / Master Graduates.

Avani is one of the leading search executive recruitment firms with proven ability in staffing candidates across different domains which include IT, ITES and manufacturing industries. Our Goal is to offer wide-ranging experience in crafty & delivering approaches to identifying and measure the knowledge skills and behavior needed to distribute business objectives.

We screen the candidate's profiles those got through knowledge of the client process (requirements), according to the particular requirement; the prescreening will be done by our expertise according to the industry norms, before we forward the profiles to the clients. We apply our own unique screening methodology by means of checking the qualification, prior work experience, fitment and stability.

### ***Recruitment Consulting***

- Exclusively focused on Core Areas of Recruitment
- Proven ability in staffing candidates across different domains which includes IT, ITES and Manufacturing
- Recruitment Solutions for Entry, Middle and Senior Management.
- Partners with Industry leaders and emerging companies.



## **Some of our Prestigious Clientele:**

ADIA(ABUDHABI), UTI Infrastructure, ELCOT, Civil Supplies TN, LCS Financials, CAMEO, 3i-Infotech, Ajuba solutions, Apollo hospitals, E.I.D.Parry, TAFE India, Future Metals, Shasun Chemicals, Technip, Spectrasoft, TTK-LIG, Veeras Infotech, Perlos, Shakti Hospitals, Sankar Netralaya, TVS ICS, QUIPPO, WTTIL, Genpact, IHS....

## **INFRASTRUCTURE**

- Uninterrupted Power Supply and back up.
- Dedicated High Speed internet connectivity.
- Restricted entry.
- Floppy drives disabled.
- 50 Client nodes.
- 3 Application & Database servers.
- 10KVA UPS for uninterrupted power supply.
- Dedicated leased line.
- Seat training hall.
- Dedicated VOIP Connection for Audio Conference.
- Scheduled back-ups and data security.

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